



Volunteer or MSW/MSG Intern Announcement ElderConnect Financial Case Aide

ElderConnect is a pilot project aimed at training case managers and counselors in Los Angeles on how to help their older adult (55+ years) clients progress toward economic security, as defined by the [Elder Index](#), through holistic person-centered economic case management. Specifically, ElderConnect trains case managers and counselors on how to incorporate economic case management, such as identifying income support services and/or job training opportunities, into existing case management services. ElderConnect is a collaboration between the Insight Center for Community Economic Development, Los Angeles Department of Aging, Los Angeles County Community and Senior Services, and the National Council on Aging. ElderConnect seeks 2-3 caring and committed volunteers or MSW interns to serve as financial case aides to a case manager or counselor at a nonprofit older adult direct services agency in Los Angeles.

Please join us as an ElderConnect Financial Case Aide!

Primary Responsibilities:

- Participate in an introductory training, as well as issue-specific trainings as needed, designed to provide the knowledge and tools to help older adults who are facing financial difficulty, including the availability of benefits, entitlements, and services available and the process to access those resources.
- Assist case managers and/or counselors at a selected agency by providing comprehensive economic case management services and/or support to their clients, which may include: matching low-income older adults with necessary services and supports; serving as the liaison with internal and external partners to ensure benefits and services are received; monitoring implementation of the individual's economic action plan and documenting its outcomes.
- Engage with low-income older adults requiring economic case management.
- Attend and participate in regular (approximately bimonthly) meetings (in-person and/or by phone) with other ElderConnect volunteers and staff.

Qualifications:

- A passion for program and systems change to benefit low-income, disadvantaged persons
- Retiree, MSW/MSG student or masters' student in related field (e.g. Social Welfare, Gerontology)



- Direct service experience, including assessing, providing referrals for, and following up on client needs, ideally working with older adults around economic challenges
- Self-directed, with attention to detail, follow-through, and organizational skills
- Proven capacity to build strong organizational partnerships across a wide array of sectors and diverse populations preferred
- A team player
- Capacity to use data collection, intake, and case management tools
- Ability to troubleshoot and solve problems as they arise
- Comfortable with contemporary office software, including Microsoft Office, and Google Documents preferred
- Willingness to travel, primarily within LA City and County
- Ability to participate in bimonthly meetings (in person and/or by phone), primarily within City of LA

Time Commitment:

- Minimum 16-20 hours per week
- Minimum of six-month commitment, with a commitment through March 2012 preferred

To participate in this initiative as a volunteer or MSW/MSG intern or for more information contact:

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